

Please ship return items to:  
 Aircare Automation Inc.  
 8204 North Lamar, Suite B-11  
 Austin, Texas 78753  
 U. S. A.

Tel: 512-249-7526  
 Fax: 512-275-6155  
 www.aircareautomation.com  
 Email: info@aircareautomation.com

RMA Number \_\_\_\_\_  
 Date Opened \_\_\_\_\_  
 Date Received \_\_\_\_\_  
 Date Closed \_\_\_\_\_



## Return Material Authorization (RMA)

Customer Information		Sales Representative	
Company		Company	
Address		Address	
Contact		Contact	
Phone		Phone	
Fax		Fax	
Email		Email	

Return Material Information			
Reason for Return	<input type="checkbox"/> Restock Unit, Charge 25% Restocking Fee	<input type="checkbox"/> Failed Unit	<input type="checkbox"/> Customer Request for Summary Report
Part Number		Quantity	
Reference Number		PO Number	
Reason for Return			
Information Provided			

Operations Action Program					
<b>Evaluation</b>	<input type="checkbox"/> Restock Unit	<input type="checkbox"/> Tested Good	Initials	<input type="checkbox"/> OK to Restock	Date Restocked:
		<input type="checkbox"/> Tested Bad	Initials		
	<input type="checkbox"/> Failed Unit	<input type="checkbox"/> Functional Test	Initials	<input type="checkbox"/> No Credit	Date Customer Notified:
		<input type="checkbox"/> Request Engineering FMA	Initials		
Technician		Ops Mgr			
<b>Corrective Action / Containment Program</b>					
<input type="checkbox"/> FMA Report Attached					

<b>Results</b>	<input type="checkbox"/> Credit Issued	<input type="checkbox"/> Unit Replaced	<input type="checkbox"/> Issued Report to Customer
<b>Date</b>			